

- **Sydney** F3 3-29 Birnie Avenue Lidcombe NSW 2141
Telephone: (02) 9807 6155 Facsimile: (02) 9808 2033
- **Melbourne** 3-5 Dissik Street Cheltenham VIC 3192
Telephone: (03) 9532 1233 Facsimile: (03) 9553 3502
- **Perth** 36 Division Street Welshpool WA 6106
Telephone: (08) 9358 1788 Facsimile (08) 9358 1733
- **Brisbane** 32 Duntroon St Brendale QLD 4500
Postal Address: PO Box 642 Virginia QLD 4014
Telephone: (07) 3863 0749 Facsimile (07) 3863 0795
- **Rockhampton** Shop 3, 76 Hollingsworth Street North
Rockhampton QLD 4701
Postal Address PO Box 1124 North Rockhampton QLD 4701
Telephone: (07) 4921 0978 Facsimile (07) 4921 0981

CMI Electrical Products Quality Policy

CMI Electrical Products (CMI) has established this quality policy to be consistent with the purpose and context of our organisation. It provides a framework for the setting and review of objectives in addition to our commitment to satisfy applicable customers, regulatory and legislative requirements as well as our commitment to continually improve our management system.

It is of utmost importance that the trading names of Hartland Cables, Minto Industrial Products, Aflex Cables and XLPE Cable keep their respected quality status which has become synonymous with excellence over the years.

Customer focus: As an organisation CMI have made a commitment to understand our current and future customers' needs; meet their requirements and strive to exceed their expectations.

Leadership: CMI's Senior Management are committed to our Quality Management System (QMS) creating and maintaining a working environment in which people become fully involved in achieving our objectives and targets.

Resources: CMI provides training and skills development for all employees including sharing of knowledge and information. Management also provides sufficient resources of both physical, technological and equipment to meet and achieve any challenges.

Support: CMI's Senior Management provides support and encouragement to the management team to demonstrate their leadership as it applies to their areas of responsibility.

Engagement of people: CMI recognises that people are the essence of any good business and that their full involvement and support of the QMS enables their abilities to be used for mutual benefit.

Process approach: CMI understands that a desired result is achieved more efficiently when activities and related resources are managed as a process or series of interconnected processes.

Improvement: CMI are committed to achieving continual improvement across all aspects of our QMS; it is one of our main objectives.

Evidence-based decision making: CMI are committed to only make decisions relating to our QMS following an analysis of relevant data from measurement monitoring of our processes and information.

Relationship management: CMI recognises that an organisation and the relationship it has with its external providers are interdependent, and a mutually beneficial relationship enhances the ability of both to create value.

Risk management: CMI undertakes risk management processes in all areas that may impact upon our Client's expectations, or our products and services.

The procedures described in the QMS have been introduced for the purpose of achieving the Company's Financial and Quality Plans. Such procedures conform to the requirements of AS/NZS ISO 9001, IECEx and ANZEx Certified Equipment Schemes as specified in IECEx02, ANZEx Scheme Rules, and ISO/IEC 80079-34 that are the minimum standards adopted by the Company.

This policy is available and communicated to all interested parties, as well as being made available to the wider community through publication on our website or upon request.



Adam Jones
Managing Director
CMI Electrical Products

